

Memo

To: File – 1450 E. St. Louis (Super Cars, Inc.)
From: Gene Pabst
CC: Randy Lyman
Date: 03/18/02
Re: Inspection of disposal of wastes to the City sanitary sewer.

On March 18, 2002 (9:45 A.M.) I did an inspection at Super Cars, Inc. (1450 E. St. Louis) to check on any wastes that they may be discharging to the City sanitary sewer. This inspection was the result of a complaint the Missouri Department of Natural Resources received about the improper disposal of automotive fluids and associated wastes into the environment. I contacted Mr. Les Nelson, Sales Manager, about the complaint. Mr. Nelson showed me the service area. All of the detailing products they use come from either KO or Wal Mart. Mr. Nelson said they use all of the products as directed on the containers. They do have a parts cleaner that is brand new (one month old) that they have only used twice. Mr. Nelson stated that they bought the parts cleaner when they had a mechanic. They fired the mechanic and are not going to replace him (Mr. Nelson stated that the former mechanic is who complained). He said that he wished he had never bought the parts cleaner. I asked about the disposal of the parts cleaning solution. He said that he had not thought about that yet. I told him he could not dispose of the cleaner in the sanitary sewer. He did not know where or who he might have dispose of the material. I told him he might contact someone like Safety Kleen to remove the material. I looked in the sump in the garage and it was dry. I noticed that someone had turned the elbow to the side so that it skims everything off the top of the water. I told them that they need to turn the elbow down so it would work properly. I informed them that the elbow needed to be down to prevent any oil from being skimmed off to the sanitary sewer and to prevent any sewer gas from entering the building. Mr. Nelson stated that they would correct the problem. (I will recheck on April 1, 2002 to make sure that they have corrected the problem with their sump) I did not see a problem with any of the material being discharged to the sanitary sewer. I left a copy of Chapter 120 with Mr. Nelson.

4-8-02 3:20 P.M.

Inspected sump at SuperCars and the plumbing has been corrected.

GP

1450 E. St. Louis

*One, please handle.
P.*

STATE OF MISSOURI
DEPARTMENT OF NATURAL RESOURCES

Bob Holden, Governor • Stephen M. Mahfood, Director

DIVISION OF ENVIRONMENTAL QUALITY

Southwest Regional Office

2040 W. Woodland Springfield, MO 65807-5912

(417) 891-4300 FAX (417) 891-4399

March 7, 2002

Mr. Les Nelson, Sales Manager
Super Cars, Inc.
1450 E. St. Louis Street
Springfield, MO 65802

RECEIVED
MAR 12 2002
SEWER
OPERATIONS

Dear Mr. Nelson:

This letter is in response to the complaint investigation conducted at your facility on March 6, 2002. The complaint alleged the improper disposal of automotive fluids and associated wastes into the environment.

During the investigation, you provided access to the service area and indicated that your facility primarily did detailing and minor repairs necessary to put vehicles onto the lot for sale. You did have two 55-gallon drums that you stated held used oils. You said that you intended upon disposal of these two drums and then you wished to begin utilizing five-gallon cans for oil accumulation as smaller containers can be disposed through the local O'Reilly Automotive store.

Wash and detail chemicals were observed in the garage bays. You stated that wash fluids were discharged to the city of Springfield's sanitary sewerage system for disposal. You also stated that any solid wastes generated during service of brakes would be discarded into the trash receptacle and that while you may charge an air conditioning unit, you performed no other services in that regard.

This office observed no violations of the department's environmental regulations. However, information on this complaint has been forwarded to the city of Springfield for evaluation of any wastes that may be discharged to their sewage system.

Your cooperation and assistance in this matter have been appreciated. Should you have any questions regarding this letter, please contact me at 417-891-4326.

Sincerely,

SOUTHWEST REGIONAL OFFICE



Mark Rader, Chief
Hazardous Waste Unit

MR/sss

Enclosures

c: Ms. Kathy Flippin, Hazardous Waste Program
Mr. Randy Lymon, City of Springfield, 840 Booneville, Springfield, MO 65802

GREENE/HW
GENERAL
COMPLAINT FILE SW2535



1450 E. ST. LOUIS ST.

Memo

To: File – Super Cars, Inc., 1450 E. St. Louis St.

From: Gene Pabst 

CC:

Date: 10/01/02

Re: Check on MDNR complaint

On October 1, 2002 (2:15 P.M.) I followed up on a MDNR complaint that they received. The complaint MDNR received stated that Super Cars was dumping used motor oil to the sanitary sewer. Mr. Mark Rader, MDNR, found no sign of a problem when he did his inspection on Sept. 11, 2002. MDNR past the complaint along to this office because the complaint involved an illegal discharge to the sanitary sewer. I have previously, as well as MDNR, been to this location on a complaint of illegally discharging cleaning solutions to the sanitary sewer. At that time, no problem was found. I found no problem when I did my inspection today. Mr. Nelson, owner of Super Cars, stated that all of the waste oil is collected and taken to O'Reilly Auto Parts for disposal. This is what Mr. Nelson told Mark Rader during his inspection. I did not find any problem. I also looked at the sump to make sure that the elbow on the sump was in place. During my last inspection, there was a problem with this elbow and I had them correct it. The elbow was still properly positioned. Mr. Nelson said that a employee that was layed off called in the complaint. The reason Mr. Nelson knew this is because this person later called him and apologized for turning him in.

1450 E. St. Louis



Bob Holden, Governor • Stephen M. Mahfood, Director

DEPARTMENT OF NATURAL RESOURCES

2040 W. Woodland Springfield, MO 65807-5912 (417) 891-4300
www.dnr.state.mo.us • FAX (417) 891-4399

RECEIVED

SEP 18 2002

SEWER OPERATIONS

September 16, 2002

Mr. Les Nelson
Super Cars, Inc.
1450 E. St. Louis Street
Springfield, MO 65803

*Gene, please handle.
P.*

Dear Mr. Nelson:

This office recently investigated a complaint alleging the improper disposal of used automotive fluids into the sanitary sewerage system at the Super Cars, Inc. facility located on east St. Louis Street in Springfield, Missouri. No evidence of improper disposal was observed during this investigation.

You stated that your facility conducted minor repair and service work on vehicles being prepared for resale. Any used oils that would be generated would be kept in five-gallon containers and would be provided to O'Reilly Automotive for disposal. The area observed during the investigation appeared to be well kept in appearance.

You were informed that this office would provide notice of this complaint to the city of Springfield's Public Works Department. Should you have any questions regarding this letter, please contact me at 891-4300.

Sincerely,

SOUTHWEST REGIONAL OFFICE

A handwritten signature in black ink that reads "Mark Rader".

Mark Rader, Chief
Hazardous Waste Unit

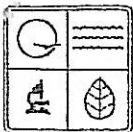
MR/sss

c: Ms. Kathy Flippin, Hazardous Waste Program
Mr. Randy Lymon, City of Springfield, 840 Booneville, Springfield, MO 65802

GREENE/HW
GENERAL
COMPLAINT SW003278

Integrity and excellence in everything we do





MISSOURI DEPARTMENT OF NATURAL RESOURCES
WATER POLLUTION AND SOIL CONSERVATION DIVISION

Referred By:

ML 9-13

COMPLAINT INVESTIGATION INFORMATION

INTERVIEW INFORMATION

Complaint Number SW 00 3378 Program Assigned 4W 9/4 County Name Greene Co.
Received By REU Date 9-3-02 General Complaint ☐
Data Entered By REU Date 9-4-02 File Name _____
Final Data Entry By _____ Date _____ Facility ID # _____

RESPONSIBLE PARTY INFORMATION

Name Super Cars Inc. LES Nelson Contact Person Ryan Matthews
Address 1450 E. St. Louis Home # _____ Cell # _____
Springfield MO 65803 Business # 862-1177
City State Zip Code E-Mail _____

Where is the location of the problem?

Kansas N. to Chestnut Expwy east to National south to St. Louis
East to 1450 (2-3 blocks). Business is on south side of road.

What is the complaint about?

Pouring used oil down drain in garage.

COMPLAINANT INFORMATION

☒ ANONYMOUS

Complainant _____ Home # _____ Cell # _____
Address _____ Business # _____
City MO E-Mail _____
State Zip Code

PROGRAM INVOLVED

APC		PDW	
<input type="checkbox"/> Fugitive Dust	<input type="checkbox"/> Asbestos	<input type="checkbox"/> Taste and Odor	
<input type="checkbox"/> Particulate	<input type="checkbox"/> Odors	<input type="checkbox"/> Bacteria	<input type="checkbox"/> Color
<input type="checkbox"/> Burning	<input type="checkbox"/> Toxics	<input type="checkbox"/> Pressure	<input type="checkbox"/> Flow
<input type="checkbox"/> Other	<input type="checkbox"/> Odors (Animal Waste)	<input type="checkbox"/> Other	<input type="checkbox"/> Toxics

SWM		HWP	
<input type="checkbox"/> Open Dump		<input type="checkbox"/> Transportation	<input type="checkbox"/> AST
<input type="checkbox"/> Littering	<input type="checkbox"/> SLF	<input type="checkbox"/> Generator	<input type="checkbox"/> TSD
<input type="checkbox"/> Waste Tire Dump	<input type="checkbox"/> Other	<input type="checkbox"/> UST	<input checked="" type="checkbox"/> Used Oil

WPC			
<input type="checkbox"/> Animal Waste	<input type="checkbox"/> Sawdust	<input type="checkbox"/> Sewer Collection Line	<input type="checkbox"/> Ground Water
<input type="checkbox"/> Bypassing	<input type="checkbox"/> Sludge	<input type="checkbox"/> Storm Water	<input type="checkbox"/> Other
<input type="checkbox"/> Treatment Plant Operation	<input type="checkbox"/> Single Family	<input type="checkbox"/> Land Disturbance	

no violations